Caitlin McNee Interview Questions

* **Interview Process**
  + How is the Interview structured?
  + How are matches made?
  + Are there any restrictions/constraints holding back the matches getting made?
* **Software Tools:**
* How do people self-select for being willing to interview candidates?
* Has there been issues with volunteers not being able to get interviews (at required times)?
* What are the different channels that exist for enrollment of mentors?
* **Communications:**
* There was a low conversion rate from inquiry to interview to match – is that still the case?
* What is the current post interview outreach process?
  + What are the steps?
  + What tools are used?
  + What is automated and what is manual?
  + How much do volunteers reach out in the process?
  + What are the consistent communications distributed to keep volunteer informed?
* What kind of information is distributed leading up to an interview? Does this information contain anything to help interviewees prepare?
* What is the process after a person has been approved for a match? How are both sides notified?
* How does COVID continue to affect these communications, as noted on acuity?